



Health

Gotham Center  
42-09 28th St., CN-65  
Queens, NY 11101-4132

# NEW YORK CITY DEPARTMENT OF HEALTH AND MENTAL HYGIENE

Dave A. Chokshi, MD, MSc  
Commissioner

New York City Resident  
{Address 1}, {Address 2}  
{City}, {State} {Zip}

{Date}

Dear New Yorker,

We are writing to ask for your help with the New York City Community Health Survey, sponsored by the New York City Department of Health and Mental Hygiene. Since 2002, this important survey has given New Yorkers a voice when it comes to improving the health of their city. Survey results are used to develop programs, create healthier neighborhoods, increase access to health care, and help the city's response to the COVID-19 public health emergency. **As a thank you for taking the survey, participants will receive a \$25 Visa gift card, either through the mail or electronically.**



The survey is being conducted by a contracted vendor, Abt Associates, and can be taken on nearly any type of device with a web browser like a desktop computer, laptop, tablet, or smartphone. Taking the survey can be done in only a few easy steps!

## STEP 1 Figure out who should take the survey.

Your household was one of many in NYC selected to take this survey. **To make sure we hear from all types of New Yorkers, we need to randomly select one adult (age 18 or older) to take the survey. Please ask the adult in your household with the next birthday (coming up next) to take the survey.** If you are not the adult in your household with the next birthday, please share this letter with them and ask them to take the survey by following the instructions in **STEP 2**.

## STEP 2 Take our web survey by {date}.

- Go to [chs.abtsites.com](https://chs.abtsites.com) and log in to the survey using this private user ID: {FILL ID}
- Access the survey by scanning the QR code with your smartphone's camera or a QR code scanning app
- Or text **CHS** to **54814** to get a link to the survey on your smartphone. (Standard message & data rates may apply)

## OR

## STEP 3

**You can also take the survey by phone or on paper.** If you do not have access to the internet, or want to take the survey on paper or over the phone, please call our toll-free line at **833-574-3096**.

The survey is voluntary, **private**, and only takes about 25 minutes. **For more information about the survey, please read the enclosed information sheet or visit [www.nyc.gov/health/nycsurveys](http://www.nyc.gov/health/nycsurveys).**

The NYC Health Department aims to protect and promote the health of all New Yorkers. The answers you provide in this survey will help us reach that goal. Thank you for your help!

Sincerely,

Dave A. Chokshi, MD, MSc  
Commissioner  
New York City Department of Health and Mental Hygiene

