



2022 New York City Community Health Survey

More Information and Frequently Asked Questions

 **What is the New York City (NYC) Community Health Survey? What will the survey ask me about?**
The NYC Community Health Survey will ask you questions about your health and health practices, including the impact of the COVID-19 public health emergency. Your participation is voluntary. You can skip any question or stop the survey at any time. However, answering all of the questions will help the NYC Department of Health and Mental Hygiene (NYC Health Department) better serve New Yorkers.

 **I cannot or do not want to take the survey online. Can I still take the survey?**
If you cannot access the internet at home or on a tablet or smartphone, you can take the survey anywhere that has internet access, such as a library or community center. If you would like to take the survey on paper or over the phone, you can call 833-574-3096 Monday through Friday, 10 a.m. to 8 p.m., or Saturday through Sunday, 12 p.m. to 6 p.m., and provide the ID listed on the letter you received.

 **Do you ask personal questions?**
Many of the questions are about personal health. Although some people may find that some answers are difficult to share, we have no other way of knowing if a problem exists without asking about it. Your confidential answers help the NYC Health Department understand and address the health care needs of NYC.

 **Who in my household should take the survey?**
We ask for the adult (age 18 or older) in your household with the next birthday to take the survey. This helps make sure we are hearing from a diverse group of New Yorkers. This way of choosing people randomly helps make sure the survey results reflect all New Yorkers. We are asking for **only one adult per household** to take the survey. If someone else in your household already completed this survey, no one else in your household should take the survey.

 **How did you get my address?**
Your address was randomly chosen from among all residential addresses in NYC. If your address, or apartment or unit number is not the one listed on the letter you received, call 646-490-2091 to report the issue.

 **How do I know this is an official NYC Health Department survey?**
You can visit nyc.gov/health/nycsurveys for more information about the survey. You can contact our contracted vendor, Abt Associates, at 646-490-2091 or nycchs@abtassoc.com to make sure the survey is official. If you have any questions about this survey or the survey results, you can call the NYC Health Department at 347-396-2882. We are not selling anything or asking for money.

 **Is my information confidential? Will my privacy be protected?**
Your information is handled in a secure manner. If you do not want to take the survey, it will not affect any benefits you or your family get from any government agency. We do not ask about your citizenship or legal status.
Your survey answers are confidential. The survey has also been reviewed and approved by the NYC Health Department's Institutional Review Board, which protects the rights of survey participants. To contact the Institutional Review Board, call 347-396-6118.

 **How long will the survey take?**
The survey will take about 25 minutes to complete.

 **How will I get paid for taking the survey?**
After you take the survey, you will be sent a \$25 electronic Visa gift card to the email address you give us within one or two business days. If you prefer, you can give us your mailing address, and Abt Associates will send you a \$25 Visa gift card in the mail within two to four weeks.

Due to the COVID-19 public health emergency, we understand this is a difficult time for everyone. We realize some of the survey questions may increase feelings of uncertainty or anxiety about COVID-19. If you experience emotional distress while taking this survey, we encourage you to contact NYC Well by calling 888-692-9355, texting "WELL" to 65173 or chatting at nyc.gov/nycwell. Counselors are available to listen and help 24/7. The NYC Well helpline is free and confidential, and interpretation is available in over 200 languages.

La encuesta CHS de NYC también está disponible en español. Visite el sitio web <http://chs.abtsites.com/sp.html> para obtener más información.

纽约市 CHS 调查还提供简体中文版本。请访问 <http://chs.abtsites.com/cs.html> 了解更多信息。

紐約市 CHS 調查也提供繁體中文版本。請造訪 <http://chs.abtsites.com/ct.html> 以瞭解更多資訊。

Опрос о состоянии здоровья населения города Нью-Йорка также доступен на русском языке. Для получения дополнительной информации посетите веб-сайт <http://chs.abtsites.com/ru.html>.

NYC CHS সমীক্ষাটি বাংলা ভাষাতেও উপলব্ধ আছে। আরও তথ্যের জন্য অনুগ্রহ করে <http://chs.abtsites.com/bg.html> এ দেখুন।