



What is the New York City Community Health Survey? What will the survey ask me about?

The New York City Community Health Survey will ask you questions about your health and health practices including the impact of the COVID-19 public health emergency. Your participation is voluntary. You can skip any question or stop the survey at any time. However, answering all of the questions will help the New York City Department of Health and Mental Hygiene better serve New Yorkers.



I can't or don't want to take the survey online. Can I still take the survey?

If you can't access the internet at home or on a tablet or smartphone, you can take the survey anywhere that has internet access, such as a library or community center. If you would like to request a paper version of the survey or want to take the survey over the phone, you can call **833-574-3096**.



Do you ask personal questions?

Many of the questions are about personal health. Although some people may find that some answers may be difficult to share, we have no other way of knowing if a problem exists without asking about it. Your confidential answers help the NYC Health Department understand and address the health care needs of NYC.



Who in my household should take the survey?

We ask for the adult (age 18 or older) in your household with the **next birthday** to take the survey. This helps make sure we are hearing from a diverse group of New Yorkers. This way of choosing people randomly helps make sure the survey results reflect all New Yorkers.



How did you get my address?

Your address was randomly chosen from among all residential addresses in NYC.



How do I know this is an official NYC Health Department survey?

You can visit www.nyc.gov/health/nycsurveys for more information about the survey. You can contact our contracted vendor, Abt Associates at **646-490-2091** or nycchs@abtassoc.com to make sure the survey is official. If you have any questions about this survey or survey results, you can call the NYC Health Department's Project Manager at **347-396-2882**. We are not selling anything or asking for money.



Is my information confidential? Will my privacy be protected?

Your information is handled in a secure manner. If you do not want to take the survey, it will not affect any benefits you or your family get from any government agency. We do not ask about your citizenship or legal status.

Your survey answers are confidential. The survey has also been reviewed and approved by the NYC Health Department's Institutional Review Board, which protects the rights of survey participants. To contact the Institutional Review Board call **347-396-6118**.



How long will the survey take?

The survey will take about 25 minutes to complete..



How will I get paid for taking the survey?

After you take the survey, you will be sent a \$25 electronic Visa gift card to the email address you give us within one or two business days. If you prefer you can give us your mailing address and Abt Associates will send you a \$25 Visa gift card in the mail within two to four weeks.

Due to the COVID-19 public health emergency, we understand this is a difficult time for everyone. We realize some of the survey questions may increase feelings of uncertainty or anxiety about COVID-19. If you experience emotional distress while taking this survey, we encourage you to contact NYC Well by calling 888-NYC-WELL (888-692-9355), texting "WELL" to 65173 or chatting at nyc.gov/nycwell. Counselors are available to listen and help, 24 hours a day, seven days a week. The NYC Well helpline is free and confidential, and interpretation is available in over 200 languages.

La encuesta CHS de NYC también está disponible en español. Visite el sitio web <http://chs.abtsites.com/sp.html> para obtener más información.

纽约市 CHS 调查还提供中文版本。请访问 <http://chs.abtsites.com/cs.html> 了解更多信息。

紐約市 CHS 調查也提供中文版本。請造訪 <http://chs.abtsites.com/ct.html> 以瞭解更多資訊。網路版和紙本調查也以簡體中文提供。如果您寧願透過電話進行調查，可以致電我們的免費電話 833-574-3096，與受過專門訓練的 Abt Associates 調查人員用廣東話或普通話一起進行調查。

Опрос о состоянии здоровья населения города Нью-Йорка также доступен на русском языке. Для получения дополнительной информации посетите веб-сайт <http://chs.abtsites.com/ru.html>.

NYC CHS সমীক্ষাটি বাংলা ভাষাতেও উপলব্ধ আছে। আরও তথ্যের জন্য অনুগ্রহ করে <http://chs.abtsites.com/bg.html> এ দেখুন।

Sondaj NYC CHS la disponib tou an Kreyòl Ayisyen. Tanpri, ale sou <http://chs.abtsites.com/hc.html> pou jwenn plis enfòmasyon.